

## **Terms & Conditions**

**1. Introduction** Welcome to Digital Supernova. These Terms & Conditions govern the use of our services, including website design, development, domain and hosting setup, social media strategy development and management, visual content creation, and consultancy.

By using our services, you agree to these Terms & Conditions. If you do not agree, please refrain from using our services.

**2. Services Provided** We provide customised website design, website development, domain and hosting setup, social media strategy development and management, visual content creation, and consultancy regarding website and social media optimisation.

### **3. Payments & Fees**

- All payments for services must be made as agreed upon in the project proposal or invoice.
- Failure to complete payment may result in project suspension or cancellation.

### **4. Intellectual Property**

- Upon full payment, ownership of the final website design and content is transferred to the client, except for third-party assets (e.g., licensed stock images, fonts, or plugins).
- We reserve the right to showcase completed projects in our portfolio unless otherwise agreed upon.
- We have the right to place a link in the website footer, crediting as the website creator unless otherwise agreed upon.

### **5. Client Responsibilities**

- The client must provide necessary materials, content, and approvals on time to avoid delays.
- The client is responsible for maintaining their website post-launch unless an ongoing maintenance agreement is in place.

### **6. Limitation of Liability**

We are not responsible for any direct or indirect damages resulting from the use of our services, including technical failures, data loss, or security breaches beyond our control.

### **7. Revisions & Modifications**

- Minor revisions are included as specified in the service agreement.
- Additional revisions beyond the agreed scope may incur extra charges.

### **8. Termination of Services**

Either party may terminate this agreement with written notice. If terminated by client, we are entitled to payment for work completed up to that point.

**9. Governing Law** These Terms & Conditions are governed by the laws of The Netherlands, with any disputes to be resolved in the courts of the city where we are located, unless otherwise mutually agreed in writing.